

# MEDICAL PROFESSIONAL LIABILITY

The foundation of every good risk management program is communication and partnership. We are committed to delivering superior risk reduction programs to Allied World's medical professional policyholders. We design these services to be an integral component of a comprehensive insurance program – adding value beyond simply a policy.

## RISK MANAGEMENT SERVICES

By providing the tools and information necessary to avoid or mitigate losses, we can help prevent problems and control outcomes. Our risk consultants work with Allied World's healthcare policyholders to identify areas of potential liability and provide strategies that reduce risk. Working closely with policyholders to incorporate their insights and experience into programs that identify potential gaps and areas of improvement, we are able to develop recommendations that help keep assets safe and people protected. The following services are available:

- Clinical Risk Assessments:** In order to help medical professional policyholders identify areas of potential liability and provide risk reduction strategies, risk consultants closely examine an organization's existing risk management program and clinical practices – identifying potential gaps and areas needing improvement.
- Risk Management Hotline:** We strive to provide immediate access to risk information whenever the need arises. Telephone consultation services are available outside regular business hours and on weekends by our risk consultants.
- Education Programs:** Education programs are a fundamental component of any risk management program and policyholders have access to a broad range of educational options to support and augment each client's existing risk management initiatives. Issues that the client identifies as important to the continuing education of their staff determine program content and areas of focus. Educational programs are often jointly developed following an analysis of areas of exposure and educational needs through clinical risk assessments, claims history and emerging trends in liability. Our educational programs are a powerful tool to help each client mitigate potential loss, and they reinforce the central role each staff member plays in managing their organizational risk.
- Assistance with Policy and Procedure Development:** Organizations are encouraged to engage our consultative services when redrafting or developing new policies or procedures. We offer assistance with editing and sample policies.
- Risk Management Research and Publications:** We provide access to industry trends and news through subscriptions to risk management publications produced by experts in the areas of health law, risk management and liability insurance. We will also assist clients with research on risk management issues and standards of care.

## CONTACT

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**RISK MANAGEMENT**

This information is provided as a general overview for agents and brokers. Coverage will be underwritten by an insurance subsidiary of Allied World Assurance Company Holdings, AG ("Allied World"). Such subsidiaries currently carry an A.M. Best rating of "A (Excellent)." Coverage is offered only through licensed agents and surplus lines brokers. Actual coverage may vary and is subject to policy language as issued. Risk Management services are provided by or arranged through AWAC Services Company, a member company of Allied World. © Allied World Assurance Company Holdings, AG. All Rights Reserved. October 2015.

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